

DuPage Water Commission 2013 Water Management Workshop Series

Workshop 3: Managing Indoor and Outdoor Water Use

July 31, 2013, 8:30am-Noon

DuPage Water Commission

Course ID 7255



Agenda

Introductions

Overview of today's workshop and key takeaways, *Terry McGhee, DuPage Water Commission*

Importance of indoor and outdoor water conservation, *Jared Teutsch, Alliance for the Great Lakes*

Identifying and prioritizing top water users and how to work with commercial and industrial customers on managing water use, *Karl Johnson, MWH Global*

Break

How to work with residential users on managing indoor and outdoor water use, *Karl Johnson and Hillary Holmes, MWH Global*

Home water audits, bill legibility, cost-effective conservation

Interactive discussion: Utility managers bring in sample water bills and other questions for discussion

Program design and performance tracking for water conservation initiatives, *Bill Christiansen, Alliance for Water Efficiency*

Discussion: Internal and external communications and outreach strategies and existing resources, *Abby Crisostomo, Metropolitan Planning Council*

Wrap-up, questions, announcements

Key Takeaways

1. Understand the role of managing indoor and outdoor water use in water conservation and sustainable water management.
2. Design customer water conservation programs to be cost-effective and targeted for the most impact.
3. Learn how to prioritize and track the performance of water conservation initiatives.
4. Become familiar with existing resources to help water utilities encourage water conservation by their customers.